



# NATIONAL COMMUNICATIONS AUTHORITY (NCA), GHANA

NCA/R-SIM/VOL.3/20

2<sup>nd</sup> September, 2022

## SEE DISTRIBUTION

Dear Sir/Madam,

### DIRECTIVES ON PUNITIVE ACTIONS FOR UNREGISTERED SIM CARDS

The National Communications Authority (NCA) refers to the on-going SIM Registration exercise which is scheduled to end on 30<sup>th</sup> September, 2022.

Please be informed that the punitive measures which were discussed at the meeting at the NCA on 3<sup>rd</sup> August, 2022, were compiled and reviewed following your submissions. After a comprehensive review and with the approval of the Honourable Minister for Communications and Digitalisation, please find below the Punitive Measures:

**Table 1 - Punitive Measures to be Implemented from Monday, 5<sup>th</sup> September, 2022**

<b>Registration Type</b>	<b>Punitive Measure 1</b>	<b>Punitive Measure 2</b>	<b>Operator</b>
No Registration Stage 1 Registration	Re-routing of all outgoing calls to IVR (for a message to be played), before all calls go through every day	Outgoing calls and Data Services for a sequential batch of numbers blocked for 48 hours (2 days) once a week on rotational basis.  MNOs shall divide the Unregistered SIMs into five (5) batches for the purpose of implementing this punitive measure.  These measures shall exclude blocking of SMS to give defaulting subscribers the opportunity to initiate registration if they so wish. Subscribers who fully register their SIM Cards within the period they have been blocked will only be unblocked by the MNOs after the 48 hours to avoid the MNOs tampering with their systems intermittently.	* AirtelTigo * Glo * MTN * Vodafone

**Table 2 - Measures after September, 2022**

<b>Registration Type</b>	<b>Measure</b>	<b>Operator</b>
No Registration Stage 1 Registration	a. All UNREGISTERED SIM Cards of the MNOs (No registration attempt and Stage 1 only) should be blocked after 30 <sup>th</sup> September, 2022. b. All UNREGISTERED SIM Cards of the BWAs should be blocked after 30 <sup>th</sup> September, 2022.	* AirtelTigo * Glo * MTN * Vodafone * Telesol * Surflin * Busy

Please note the following as well:

2. MNOs are to liaise with the Electricity Company of Ghana, Ghana Water and other service providers to ensure that their data only SIMs are registered duly.
3. MNOs are to configure their systems to facilitate the use of passports for non-resident Ghanaians until 31<sup>st</sup> December, 2022.
4. MNOs shall put disconnected SIM Cards in a holding category and current subscribers of these SIM Cards shall be given six (6) months to register their SIM cards, failing which these numbers will be churned by the MNOs.

Kindly take note and comply accordingly.

Yours faithfully,



**DIRECTOR GENERAL**

\*ndb/ja\*

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1. The Chief Executive Officer, Ghana Telecommunications Company Ltd. (Vodafone Ghana), Accra
2. The Chief Executive Officer, Airtel Ghana Ltd., Accra
3. The Chief Executive Officer, Scancom PLC (MTN Ghana), Accra
4. The Country Manager, GLO Mobile Ghana Ltd., Accra
5. The Managing Director, Telesol Ghana, Accra
6. The Chief Executive Officer, Busy Internet Ghana Ltd., Accra
7. The Chief Executive Officer, Surfline Communications Ltd., Accra
8. The Chief Executive Officer, Ghana Chamber of Telecommunications

cc: *The Hon. Minister, Ministry of Communications and Digitalisation, Accra*