



ECONOMIC AND ORGANISED CRIME OFFICE

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NEWS RELEASE

THE MEDIA

BANKING FRAUD AWARENESS EDUCATION

The Economic and Organised Crime Office has noticed with great concern the rate at which some members of the general public have fallen victims to fraudulent banking transactions.

Fraudsters have taken advantage of the ongoing call on customers of Banks to link their accounts to their Ghana Card. Regarding the bank frauds, fraudulent messages are sent to individuals requesting them to click on links in order to update their bank records. Customers are then required to provide the following details:

- Bank Account numbers
- Mobile Numbers
- Mobile App PIN
- One Time Password (OTP)

Some daring fraudsters even make phone calls to members of the public to request for the aforementioned information.

The general public is therefore advised on the following:

1. Do not click on any Link purporting to be emanating from your bank unless you have confirmed from your Bank
2. Kindly be informed that your Bank will never ask you for your PASSWORD, PIN or OTP.
3. Quickly Report any suspicious SMS, email or Phone Call to your Bank for immediate action.

The Economic and Organised Crime Office, in line with its mandate to prevent and detect organised crime will continue to monitor developments with fraudulent banking transactions with the view to ensure that citizens are protected from fraudsters.

SGD

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HEAD/PUBLIC AFFAIRS
FOR: EXECUTIVE DIRECTOR

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